

Lockt takes your information and its security very seriously. Lockt Access Control solutions are designed with a security first mindset. Each of our products has been through independent penetration testing to ensure that our environments and architectures are as safe and secure as possible. We ensure that only you have access to your data. Your data is safe, secure, encrypted and protected in all communications.

## Security Highlights

- All solutions have been independently **penetration tested**
- All solutions may utilize a variety of encryption methods and techniques including **Transparent Data Encryption, File System Encryption**, and individual **File Encryption** depending on the scenario, component, and need.
- All external communications are **encrypted** using **modern protocols** including **HTTPS** and **TLS** – obsolete protocols are disabled
- All internal communications take place on an **isolated internal network** that is inaccessible to the outside world
- All solutions are **actively monitored 24/7**
- All solutions are regularly scanned for **vulnerabilities**
- All solutions are **security patched regularly**
- All solutions are **backed up off device**
- All solutions are **firewalled** with only necessary ports exposed
- All solutions employ active **DDoS mitigation, IP banning** or other defensive measures
- All SecureAccess instances are **unique** to the customer and have **dedicated resources**
- All CloudAccess tenants are **isolated** from all other tenants and **do not share data**
- All services run on **fault-tolerant** cloud providers
- **IP Whitelisting** can be applied to the **SecureAccess** solution
- Lockt continuously evaluates additional security measures to employ on all solutions
- All information is handled according to the currently effective **Privacy Policy** and **Terms of Use** available at **[www.lockt.com/privacy](http://www.lockt.com/privacy)** and **[www.lockt.com/terms](http://www.lockt.com/terms)**

# Lockt™ Access Control Personal Information



Lockt strives to keep the amount of Personally Identifiable Information stored within Lockt Access Control solutions to an absolute minimum. Some information, however, may be necessary in order for the system to function properly and provide the customer with the intended result. Please see below for a summary of Personally Identifiable Information that may\*\* be stored in Lockt Access Control systems.

## Lockt SecureAccess

- Name
- Email Address
- Phone Number
- Card/Badge Number
- ID Number (customer defined)

## Lockt CloudAccess

- Name
- Email Address
- Phone Number
- Card/Badge Number

## Lockt Access Control Solutions do not require, nor do they store, any information related to:

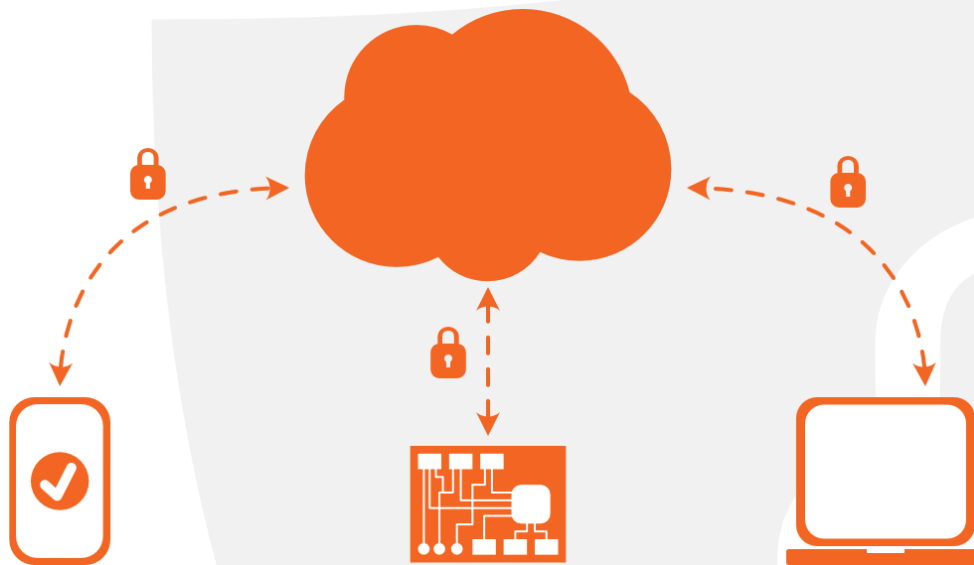
- Financial Information (Payments, Credit Cards, Banking, etc.)
- Biometric data
- Medical or Patient Records
- Tax ID, Social Security Number, Drivers License Number, Passport, or any other government issued ID
- Gender, Race, Birth Date, or Religion
- Post/Zip Code or Address
- Biography, Background, Education, Credit Rating, Immigration, or Employment
- Social Media

\*\* Not all information is necessarily required in order for Lockt Access Control to function. In cases where enhanced privacy is required by a customer, options are available to obfuscate or anonymize certain data. Please contact Lockt to discuss options if this is a requirement.



Lockt has partnered with **Drata** for continuous monitoring of GDPR and SOC 2 controls.

## Typical Installation Footprint and Components



### Lockt CloudAccess

In a Lockt CloudAccess deployment, the only components present on-site are the Switch Cores themselves. All other components reside in the secure Lockt Cloud.

### Lockt SecureAccess

With Lockt SecureAccess, the customer has the option of utilizing wired doors and controllers. The controller boards are programmed to securely communicate with the Lockt Cloud, require internet access, and come ready to configure via DHCP.

### All Channels Encrypted

In either scenario, communications between all of the components are encrypted using high strength, modern protocols.

## Questions?

If you have any questions, comments, or concerns, please feel free to contact us.

### Lockt

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